


Quick Guide to the Transit Benefit Program Application

-At any point you may click on  for additional information

First, complete Transit Benefit Program Integrity Awareness Training

System Url: <https://transitapp.ost.dot.gov/index.cfm>

1. Register: using your federal government email address as your username
2. Using the Temp Password email, create a unique password
3. Login
4. Select: 
5. Select an Action to continue (i.e. "Certify Enroll")
6. Click: "Continue"
7. Read: the Certification Statement
 - a. Click "I Agree" to continue

Second, confirm that your Supervisor has registered. Scroll to the bottom of the application section. Is your supervisor's name in the Supervisor "Select" box? If not, they must register before you can submit your application.

Third, complete Transit Benefit Application Worksheet

1. Select: Reason for Certification ("Address/SmarTrip change" is **ONLY** for changing home address or purchase of a new SmarTrip card)
2. Check: the Training Certification box to certify you took the training
3. Select: All transportation methods
4. Select: Employment Type/ Civilian Military
5. Select: Work Status
6. Enter: All Transportation including name of Company
7. Enter: Daily Expense, tab
8. Enter: Days per Month, tab (Enter the number of days you routinely *commute*, not work days)

Note 1: Monthly & Total Monthly Expense auto – calculate

Note 2: Steps 7 & 8 may be reversed to calculate the Daily Expense of a monthly pass

Fourth, complete Transit Benefit Application

1. Identifier: Enter the Identifier used by your Agency (i.e. last four SSN)
2. Work Phone: Enter your desk phone number

3. Common Identifier: Enter the information used by your Agency to activate your TRANServe card (i.e. last name + last four SSN)

4. Agency: Use the dropdown box to identify your organization

5. Region – Use the dropdown box to identify region where you work

6. Agency/Office – select from eApp Admin Codes:

<http://www.dm.usda.gov/employ/worklife/transit/index.htm>

7. Work Information

– Enter the full address to which you commute via mass transit

8. Enter residence information

- Enter the full address from which you commute via mass transit

9. Supervisor: Select your supervisor from the list

10. TBC Certifier: Select your TBC from the list

11. Point of Contact: The POC is the person who receives shipment of the TRANServe Card

12. Manager Phone: The best number to reach your supervisor

13. SmarTrip® card number.

a. All employees outside of the NCR, enter “NA”

b. All NCR employees, enter SmarTrip Card number or “NA”

13. Comment for Agency Approvers:

a. Enter any additional information that will assist in the approval process including split payment information (for NCR employees using both debit and SmarTrip cards)

14. Click “Continue” to submit your application

Note: The System will prompt you to enter missing information. Complete and repeat step 14, until the application is submitted successfully. Your Approving Officials will be notified to process your application. You will receive email notifications as your Transit Benefit Application progresses.

Fifth, monitor email for action notifications. You will receive an email each time an approver takes action on your application. If your application is disapproved, you must take corrective action and resubmit your application for approval.